



# Executive Summary

## Annual Assessment Reports: June 1, 2005–May 31, 2006

<b>Unit:</b>	<b>Division of Information Technology</b>
<b>Unit Head:</b>	<b>Dr. Gary Wiggins, Vice President</b>

<b>Subordinate Units:</b>	<b>Telecommunications Internet Services Academic Computing Computer Center IT Security Programming and Development</b>
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### Introduction

The Information Technology Division provides reliable, contemporary, effective, and integrated technology solutions and information services to serve our students and support the mission and goals of the university.

### Summary

Based on various assessments during this reporting period, the IT Division has:

1. Begun reengineering its helpdesk/desktop support operations.
2. Begun planning and initial procurement for a high performance computing center.
3. Added thirty classrooms equipped with appropriate technology as part of Phase II of a three year plan to upgrade all classrooms.
4. Changed professional services partners and redirected the Oracle ERP project toward a FY 2007 go live.